

Phone Number: 407-720-9048

Email: booking@extremewatersportsoforlando.com

Address: 6526 Old Brick Rd. #120-307

Windermere, FL 34786

Terms and Conditions

Damages:

By booking your rental with Extreme Water Sports of Orlando, you are authorizing Extreme Water Sports of Orlando to charge your credit card on file for any damages to the equipment, in addition to any applicable rental charges, booking fees, other taxes, and fees, fuel surcharges, or other incidentals. In the event of damage, the credit card on file will be used to cover all damages to the equipment. The Renter will be responsible for all other related costs, including but not limited to the actual or estimated costs of repair for physical damage to the equipment, cost of recovery to equipment/passengers, towing fees, staffing costs to trailer equipment to repair facility, and lost rentals. Extreme Water Sports of Orlando will have the damage further assessed by an authorized third-party repair facility (within approximately two weeks from the time that the damaged rental is returned). Final costs associated with damage will be the sole responsibility of the renter.

The renter is responsible for any and all losses and damages to Extreme Water Sports of Orlando Rentals equipment while in their care, including but not limited to full cost of new replacement equipment, from causes including but not limited to trailering, launching, beaching or running aground, collision with other boaters or objects on or below the water, running engine or systems out of fluids or with low fluids causing premature wear to mechanical systems, weather loss, dockage, anchoring, or any other cause whether or not the renter is directly at fault. You will be held responsible for all damages. Contact us to learn more about our liability details.

Renter agrees that he/she will disclose to Extreme Water Sports of Orlando all potential operators, passengers, and users of said rental equipment. Renter further agrees that in the event that he/she fails to notify Extreme Water Sports of Orlando of all potential operators, passengers, or users of said equipment, he/she will be personally liable for any damages to the undisclosed individuals, even if such damages arise out of the negligence of Extreme Water Sports of Orlando. Additionally, if any equipment needs to be taken in for repairs, the Renter will be charged the day rate of

\$500 for the damaged equipment each day until we are able to rent the equipment again.

It is in our best interest to get all damaged equipment back into service as soon as possible, so we will do everything in our power to avoid downtime for repairs. Renter will get his/her damage deposit back if the equipment is returned unharmed as determined Solely by Extreme Water Sports of Orlando staff.

Refunds:

A 72-hour cancellation policy applies to all reservations; reservations canceled within 48 hours of the scheduled reservation is 100% non-refundable. There is NO early return refund. Extreme Water Sports of Orlando reserves the right to rent out the equipment to an alternative renter if returned early and is NOT obligated to refund or credit the original renter under these circumstances. Late return of rentals will be assessed a prorated amount based on the applicable hourly rental rate for that piece of equipment (based on the standard hourly rental rate and NOT prorated based on the actual rental period), which will be rounded up to the next 15-minute interval (that is: 20 minutes will be charged for 30, 35 for 45, 50 for 60).

Renters are responsible not only for additional rental time but also for additional fees as mentioned above, including but not limited to taxes, fees, booking fees, fuel surcharges, incidentals, and lost rental time. If another customer has the equipment booked for a time that immediately follows the reservation in question, and Extreme Water Sports of Orlando loses that rental and the equipment has been returned 15 or more minutes late, Renter will be responsible for a lost rental time as well, regardless of the duration of the other rental. If the equipment has been returned a half-hour late and Extreme Water Sports of Orlando loses an 8-hour rental as a result, Renter will be responsible for the entire term of that rental including applicable fees and expenses relating to that rental which are referenced herein.

Insurance:

Extreme Water Sports of Orlando carries liability insurance coverage for all equipment, however physical damages incurred during the rental period are NOT covered. Renter is fully responsible for all of the costs related to damage to the equipment including lost rental revenues. A lot can happen on the water like big

waves, wind, storm, sinkage, running aground, sucking up a towrope, or just bumping the dock or another boat.

Please check homeowner, renter, auto, or credit card policies to see if there is an endorsement available to you. This is an inexpensive alternative that most people can access fairly easily.

Cancellation:

A 48-hour cancellation policy applies to all reservations; reservations canceled within a 24-hour period is 100% non-refundable. If it is raining at the time of your rental, you will not be charged a cancellation fee. However, we DO NOT cancel reservations based on a weather forecast.

Orientation:

Every operator will be given a thorough orientation on the safe operation of the PWC (personal watercraft). Local and state Florida laws will be covered. It is the responsibility of the operator to listen to and understand all instructions and request a further explanation if he/she has any questions concerning the operation of the vehicle.

Damage:

The "renter" (the person who signs the paperwork) is responsible for any physical or bodily damage that occurs while the Boat, Pontoon Boat, Paddle Boards, Kayak or any other equipment provided by Extreme Water Sports of Orlando is being operated under the "renter's" consent. The equipment will be inspected after each use for damage. Repairs for damages will be at the renters' expense.

Signature:	Date:	